



1. Why have you chosen to come here?

- Permanent exhibition
- Temporary exhibition
- Special event: _____
- Audiovisual Center
- Multilingual Centre
- Other: _____

2. How many times have you followed our cultural programme over the past year?

- This is the first time
- One to three times
- More than three times

3. Who did you come with?

- Alone
- 2 people/as a couple
- Family
- Group of friends
- Organised group
- Other (specify) _____

4. What prompted you to come here?

- Specific interest
- Work reasons
- Curiosity
- Enjoyment
- School trip
- Friends invited me
- Tourism
- Other (specify) _____

5. How did you find out about this initiative/service?

- School
- Newspaper
- Television
- Radio
- Internet
- Newsletter
- Facebook/social network
- Friends/colleagues
- Family members
- Your local community
- Associations of which you are a member
- Flyers/leaflets
- Other (specify) _____

6. Where do you generally find information about cultural events?

- School
- Newspaper
- Television
- Radio
- Internet
- Newsletter
- Facebook/social network
- Friends/colleagues
- Family members
- Your local community
- Associations of which you are a member
- Flyers/leaflets
- Other (specify) _____

Completing this form will help us to develop the 'Con nuove culture – 'With New Cultures' project, which promotes citizens' participation in local cultural life and allows migrants to become familiar with local and Italian culture

7. Who are you?

- Man
- Woman

8. Age

- Under 18
- 19-26
- 27-40
- 41-60
- Over 60

9. Nationality

- Italian
- Other _____

10. Usual language (you may choose more than one)

- Italian
- German
- Ladin
- Albanian
- Serb
- Other European language: _____
- Arab
- Urdu
- Other _____

11. Do you live in South Tyrol?

- No
- if yes:
 - Bolzano
 - Province

12. How many years have you lived here?

- All my life
- For _____ years

13. What problems did you encounter during your visit?

- Opening hours
- Cost of ticket
- Means of transport
- Language
- Explanations
- The subject
- Accessibility of the venue
- Travel directions
- Reception
- Other (specify) _____

14. What would you have liked to find here but didn't?

- A bar
 - A wardrobe
 - An audio guide in my language
 - Computer and interactive stations
 - Guided tours
 - Rest areas
 - Children's area
 - Other _____
- _____
- _____
- _____

15. How do you think the service could be improved?

Thank you for taking the time to answer this questionnaire

RISERVATO ALL'UFFICIO
DEM AMT VORBEHALTEN

Luogo/data/evento – Ort/Datum/Veranstaltung